

## 2023 Volunteer Committee Descriptions

Thank you for your interest in being a part of the 2023 Butterfield Bermuda Championship. We are very excited that you are considering volunteering for the tournament and becoming part of the best volunteers on the PGA TOUR! If you have any questions, please contact us at [avickers@butterfieldbdchampionship.com](mailto:avickers@butterfieldbdchampionship.com)

- **Committees & Shifts-** Each volunteer is encouraged to work **at least 3 shifts**. Depending on the committee on which you serve, you will be assigned a shift that is approximately 4 to 6 hours long. There are generally two (2) shifts available per day. Please make sure you are able to work the entirety of your shift. Below are descriptions of the different committees that you can become involved with as a volunteer.
- **Age Requirements-** Volunteers must be at least 18 years of age by October 1, 2023. However, there are select opportunities available for people between the ages of 13 and 17, which are outlined below.

### Committee Descriptions

#### Fan Activations / Family Zone

This committee is to help support our fan activations that we have on site. This would include but is not limited to our Mastercard Coffee stations located throughout the golf course, our family zone, and our water stations. Job responsibilities include restocking giveaway items, ensuring the activation areas stay neat and clean, and ensuring a positive fan experience.

*Active Committee Days:*

*Monday-Sunday*

#### Access Control

Work along side the hired security company to ensure tournament guests have the proper credentials to enter various hospitality areas, as well as helping with golf course access for players and patrons. Volunteers will be provided with a credential board, showing which credentials are allowed at each access point.

*Active Committee Days:*

*Thursday-Sunday*

### **Caddie Hospitality**

Handle professional caddie registration, maintain caddie area, responsible for distribution and collection of caddie bibs and towels, and provide a concierge service. Volunteers on this committee will not serve as caddies during the tournament.

*Active Committee Days:*

*Monday – Sunday*

***\*morning shifts may begin as early as 5:30am\****

### **Laser Based Operators**

Volunteers will be trained on the ShotLink laser device, which measures and records shot data. This information is transmitted directly to the ShotLink truck and throughout the golf course. Golf knowledge is preferred. Check out our informative video [HERE!](#) Please note: All will have mandatory training on handheld devices and lasers at a time TBA.

*Active Committee Days:*

*Wednesday-Sunday*

***\*A commitment of 4 full days (6-hour shifts) is necessary, one of them being the Wednesday Pro-Am***

### **Gallery Management Ambassadors**

*\*Committee previously known as Marshals\**

Gallery Management Ambassadors are given a unique inside and outside the ropes tournament experience. They are responsible for managing gallery noise & traffic; ensuring the safety of our guests by reinforcing health & safety policies; leading by example; and providing a world class guest experience.

Gallery Management Ambassadors are assigned to the teeing area, fairway and green of a specific hole (1 – 18), or to high traffic areas such as practice locations, cross walks, and hospitality areas.

### **LOCATION ROLES & RESPONSIBILITIES**

#### **Tee, Fairway, and High Traffic Areas**

- Ensure the safety of our guests and promote safety policies
- Know your role and area
- Protect the integrity of the competition
- Manage gallery noise & traffic
- Protect errant golf shots hit outside the ropes
- Provide exceptional guest service

#### **Cross Walks**

- Ensure the safety of our guests and promote safety policies
- Ensure players and caddies have a safe way to cross from one hole to the next
- Monitor gallery noise & traffic

- Monitor cart movement on cart paths
- Provide exceptional guest service

#### **Rovers**

- Ensure the safety of our guests and promote safety policies
- Follow playing groups to assist with larger galleries
- Manage gallery noise & traffic
- Manage crowd when rope line is dropped during errant shots
- Provide exceptional guest service

*Active Committee Days:*

*Wednesday – Sunday*

#### **TRAINING VIDEOS:**

- [GMA\GMA Training - Opening Closing Gate.mp4](#)
- [GMA\GMA Training - Tee Box.mp4](#)
- [GMA\GMA Training - The green.mp4](#)
- [GMA\GMA Training - Ball Outside of Ropes.mp4](#)

#### **Practice Areas**

Manage the operation of the practice range and all other practice areas. Duties include, but not limited to, collecting, sorting and distributing range balls and placing the appropriate nameplate to identify each player.

*Active Committee Days:*

*Monday-Sunday*

***\*Morning shifts may begin as early as 5:30 am\****

#### **Pro-Am**

Volunteers will assist with the Pro-Am competition and make sure players have a memorable experience. Duties include registration of amateur players, helping guests to their assigned golf carts, and assisting with Pro-Am gifting.

*Active Committee Days:*

*Monday & Wednesday*

### **Product Distribution**

*This committee is also available to junior volunteers*

Stock and deliver on-course refreshments, ice and snacks to tee boxes, distribute daily pairing sheets, and monitor and refill the sanitation stations on course. May require heavy lifting. Juniors elected to this committee may not drive a golf cart and will be paired with an adult.

*Active Committee Days:*

*Monday-Sunday*

***\*Morning shifts may begin as early as 6:15 am.***

### **Standard Bearers**

Responsible for walking with a designated group of players and posting their scores on a standard, a portable status board that provides spectators with current information on how the players are scoring in relation to par for the entire tournament. Each Standard Bearer will be paired with a walking scorer, and they will provide scoring information to keep the standard updated. The Standard Bearer is responsible for physically updating the information on the standard. Standard Bearer must have the endurance and strength to walk 18 holes and carry the standard (weight approximately 5-7 pounds). Junior volunteers and Junior Charity volunteers (13-17) mandatory.

*Active Committee Days:*

*Saturday & Sunday*

### **Shuttles**

Help transport spectators via golf carts and provide assistance to those whose physical limitations prevent them from accessing the tournament course.

*Active Committee Days:*

*Thursday-Sunday*

### **TV Spotters**

Provide on course assistance to the Golf Channel in updating scoring information for TV coverage. Must be familiar with golf etiquette, course layout and the rules of golf. Must be able to walk 18 holes regardless of weather conditions and utilize two-way radio quickly and efficiently. Two tv spotter golf cart drivers needed. Training will be provided.

*Active Committee Days:*

*Thursday – Sunday*

***\*A commitment of 4 full days (6-hour shifts) is necessary to volunteer as a TV Spotter***

### **NEW! Transportation**

Responsible for assisting players, caddies, PGA TOUR officials and sponsors with tournament transportation questions. Transportation is provided to these stakeholders from Hamilton Princess to Port Royal and back each day. Transportation teams will be present at The Hamilton Princess and at Port Royal Golf Course

*Active Committee Days:*

*Monday – Sunday*

### **Volunteer Services – Radios and Golf Carts**

Responsible for assisting in the operation of the volunteer headquarters facility. This includes answering volunteer questions, assisting with check-in, conducting uniform exchanges, assisting meal service, and keeping the venue clean. This also includes the daily set-up and distribution of radios and golf carts during the tournament week.

*Active Committee Days:*

*Monday-Sunday*

***\*Morning shifts may begin as early as 5:30 am.***

### **Walking Scorers**

Record accurate hole-by-hole information for each player in the group and transmit this information to the PGA TOUR via a handheld scoring system. Mandatory training will be provided and must be completed in order to serve as a Walking Scorer. These volunteers must have a thorough understanding of golf and be able to walk 18 holes regardless of weather.

*Committee Hours:*

*Wednesday-Sunday*

***\*A commitment of 3 full days (6-hour shifts) is necessary, one of them being the Wednesday Pro-Am***